

Re: In&Out drive thru safety hazard

**Subject:** Re: In&Out drive thru safety hazard  
**From:** Niki Svara <niki@thewestwoodvillage.com>  
**Date:** 02/27/2018 04:38 PM  
**To:** Chris S Ragsdale <26690@lapd.online>

Thanks for the info, Chris!

Sincerely,

Niki Svara  
Operations Manager

Westwood Village Improvement Association  
1100 Glendon, Suite PH2  
Los Angeles, CA 90024  
T: (310) 470-1812  
F: (310) 474-2414  
[www.thewestwoodvillage.com](http://www.thewestwoodvillage.com)

On Feb 26, 2018, at 5:08 PM, Chris S Ragsdale <[26690@lapd.online](mailto:26690@lapd.online)> wrote:

Hi Niki,

This is a common issue at many In n Out as well as McDonald's and a few other fast food drive thru's. This would be something better addressed by LADOT to determine if traffic markings or traffic restrictions should be added such as "No Left Turn" or similar change to address the problem. It would probably require that a traffic survey be conducted by LADOT.

**EMERGENCY: 911**  
**NON-EMERGENCY: 1-877-275-5273**  
**All other City Services : 311**

**Christopher Ragsdale**  
**Senior Lead Officer**  
**West Los Angeles Community Police Station**  
**Office: 310-444-0741**  
**Email: [26690@lapd.online](mailto:26690@lapd.online)**  
**Website: [www.lapdonline.org](http://www.lapdonline.org)**

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**From:** Niki Svara [<mailto:niki@thewestwoodvillage.com>]  
**Sent:** Monday, February 26, 2018 2:24 PM  
**To:** Chris S Ragsdale <[26690@lapd.online](mailto:26690@lapd.online)>  
**Subject:** In&Out drive thru safety hazard

Hi Chris,

One of the property owners in our district has brought to our attention that there have been some hazardous vehicular situations with the In&Out drive thru. This is the e-mail we received:

"I am seeing consistent dangerous situations occurring in the in and out drive thru. People are using the passing lane to jump the line and sneak in, while other people are making left turns across traffic, again sneaking in front of people lined up in the far right lane. It might sound silly, but I almost witnessed an "almost" serious physical fistfight between three different cars. In and out needs to provide greater regulation, or shut down the drive-through. I would be happy to file a police report or something along those lines, because what I just witnessed was terrifying."

I have attached the photo he sent of cars cutting each other off to get in line. Is there anything we can do about this? Legally, is In&Out required to manage their drive thru line in a way that maintains safety? Please let me know what our options are.

Thanks, and hope you're having a great day!

<image001.jpg>

Sincerely,

Niki Svara  
Operations Manager

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